



Mitch Morrissey,
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FRAUD ALERT

From the Denver District Attorney Mitch Morrissey

Phony Water Department Employee Reported

Denver Water does not conduct random water pressure or quality checks.

Denver Water is warning customers that they should not allow persons claiming to be water department employees to enter their homes without proper identification.

An incident was reported this week of a man posing as a Denver Water employee who said he needed to enter a home to conduct a random water quality check. Fortunately, the customer did not allow him to enter the home.

In the past, persons claiming to be utility companies contractors and employees have gained access to customers' homes on the pretext of checking water pressure, water quality, telephone lines, gas and electric issues. After entering the home, they look for cash and valuables. Some have asked for direct payment for the "service call" from the homeowners.

It is important to know that Denver Water does not conduct random water pressure or quality checks. All Denver Water employees carry photo-identification cards. Service personnel wear shirts, jackets or caps, and drive vehicles clearly marked with Denver Water's logo.

Customers who are approached by suspicious individuals should call the police and Denver Water Customer Care at 303-893-2444.

Excel Energy, on rare occasions, may require access in order to read an older gas meter located inside the home. Contractors and employees of Excel will have properly labeled vehicles *and* identification. To verify that an Excel representative is working in your area, you can call 1-800-895-4999.

In addition, contact the businesses that provide service to your home – such as internet, telephone, cable – to learn about their specific policies regarding in home access and service calls.

Questions about financial fraud - call the Denver District Attorney's office at 720-913-9179

July 2009